



Sankara Eye Hospital, Pammal

Patient Care Audit Report

(April 2012 to September 2012)

(Mamta Singh – GM Patient Care Audit)



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Executive Summary

The purpose of the Patient Care Audit Department is to review 10% randomly selected 6 month old patients and analyse the changes we brought in their life in term of socio, economic and behavioural aspect and also to review 100% paediatric and complicated cases.

We do a random selection of 10% six month old operated patients of 15 partner hospital. Reach the planned villages and meet the operated patient's at residence, introduce self and exchange pleasantries. Make them comfortable and fill the survey questionnaires and also record vision acuity with patient details. We also refer complicated cases to the camps or base hospitals where they take full care of the patients.

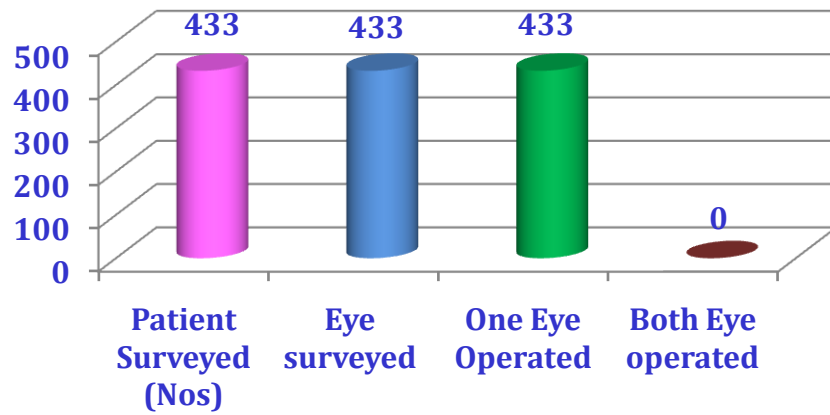
Last year we surveyed 433 six month old operated patients out of which male female ratio was 41:59. We found that percentage of good border and poor vision was 94:4:2 respectively. Result shows that 99% patients are having ability to carry out their personnel activities 56% patients can do domestic help and 81% patients are back to work after surgery. Old patients are also motivating new patients by discussing the quality of services provided by our partner hospitals. They motivated 330 patients out of which 39% went for surgery.

Vision of Mission for Vision is to restore gift of vision to each and every visually impaired human being especially rural poor with dignity and complete services, irrespective of caste, color, nationality, and religion or socio economic status. Patient care audit is a very effective and efficient tool used by Mission for Vision to monitor quality community outreach program. Patient care audit team arrives at the patient's place to collect proper feedback, in their own surroundings and in a comfortable environment. It helps us to judge the socio, economic and be behavioural impact of our program and also helps to improve the concern areas of our system.

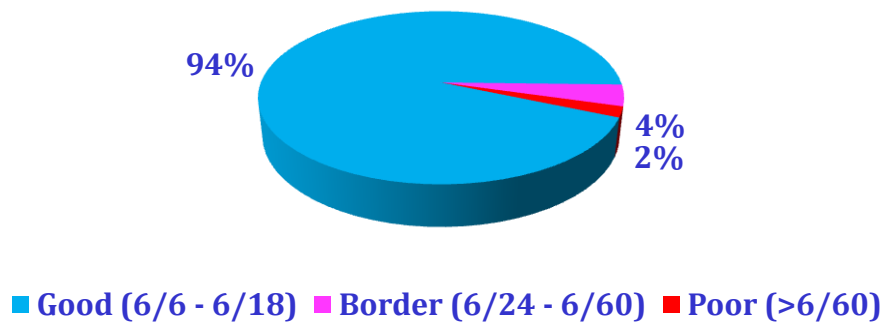
Survey Report (April 12 to Sept.2012)

Hospital : Sankara Eye Hospital, Pammal. - April To September 2012								
Indicator	Numbers				Percentage (%)			
Patient Surveyed (Nos)	433				NA			
Eye surveyed	433				NA			
One Eye Operated	433				NA			
Both Eye operated	0				NA			
Male	176				41			
Female	257				59			
Vision Acuity Classification	Numbers				Percentage (%)			
Good (6\6 - 6\18)	405				94			
Border (6\24 - 6\60)	18				4			
Poor (>6\60)	10				2			
Total	433				100			
Ocular complaints	Numbers				Percentage (%)			
Watering	0				0			
Itching	1				0			
Reddishness	0				0			
Pain	3				1			
Socio Economic Impact Assessment								
Activities	No of patients				Percentage (%)			
Number of patients having ability to carry out personal activity after surgery (Reading, Writing, Daily Routine-Brush/Bath, Watching TV, etc.)	430				99			
Number of patients having ability to help in domestic activity after surgery (Cooking, Washing, Serving, Baby sitting, etc.)	242				56			
Number of patients having ability to work & earn after Surgery (Agricultural Labour, Other Labour Work, Others, etc.)	351				81			
Socialising	No of patients				Percentage (%)			
Number of patients that participated in social ceremonies after Surgery	433				100			
Number of patients that travelled locally & out of station after Surgery	433				100			
Behavioral Changes	Increased		Decreased		Remained Same			
	No of patients	Percentage (%)	No of patient	Percentage (%)	No of patients		Percentage (%)	
Difference in family Interaction with patients	275	64	0	0	158		36	
Difference in neighbors' Interaction with patients	94	22	0	0	338		78	
Difference in respect gained in the society and family	4	1	0	0	429		99	
Motivation Factor	No of People				Percentage (%)			
Number of people motivated by patients	837				NA			
Number of patients that underwent	330				39			
Economic Aspects	Increased		Decreased		Remained Same		NA	
	No of patients	Percentage (%)	No of patient	Percentage (%)	No of patients	Percentage (%)	No of patients	Percentage (%)
Patient income after surgery	1	0	0	0	53	12	379	88

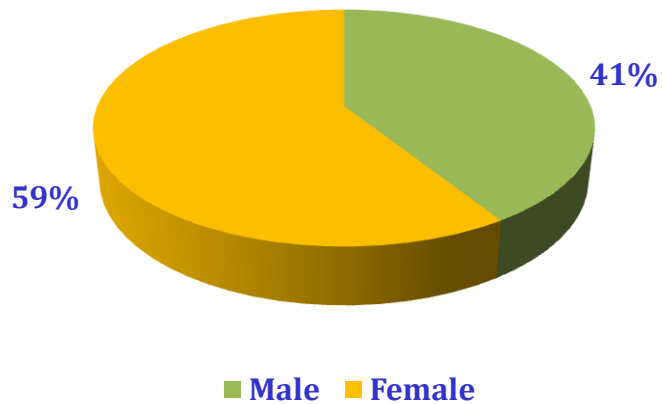
Result



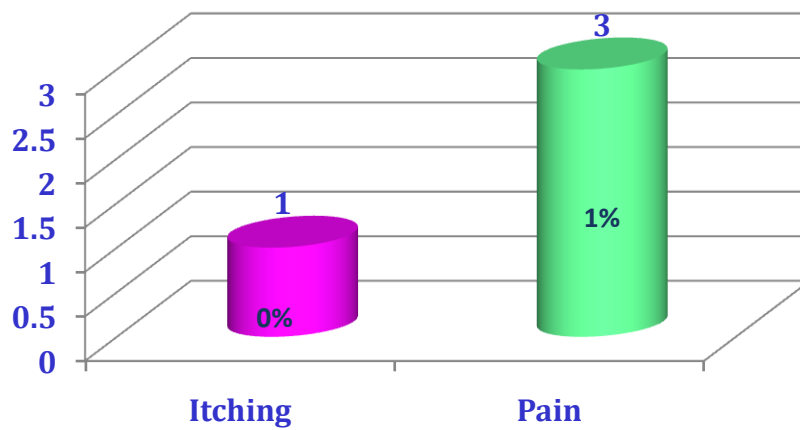
Visual Acuity report



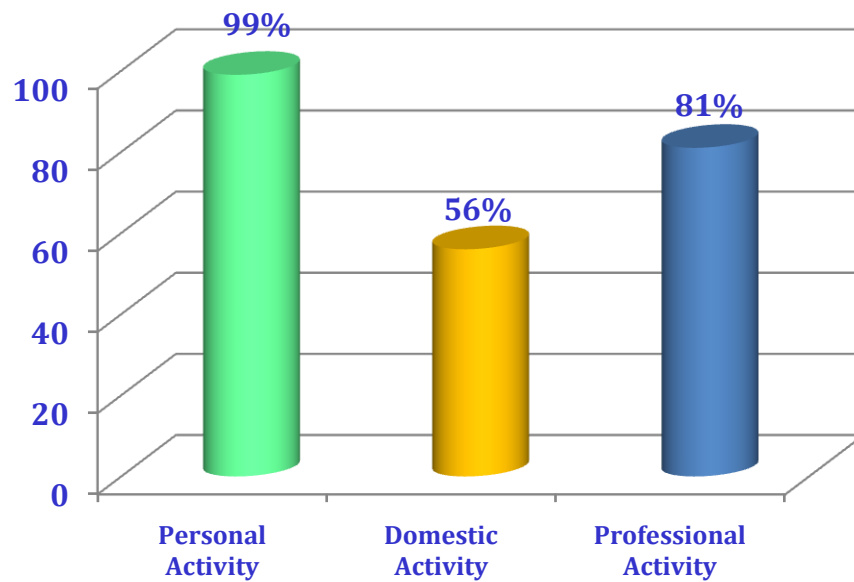
Male Female Ratio



Ocular Complaint(out of 433 patients)



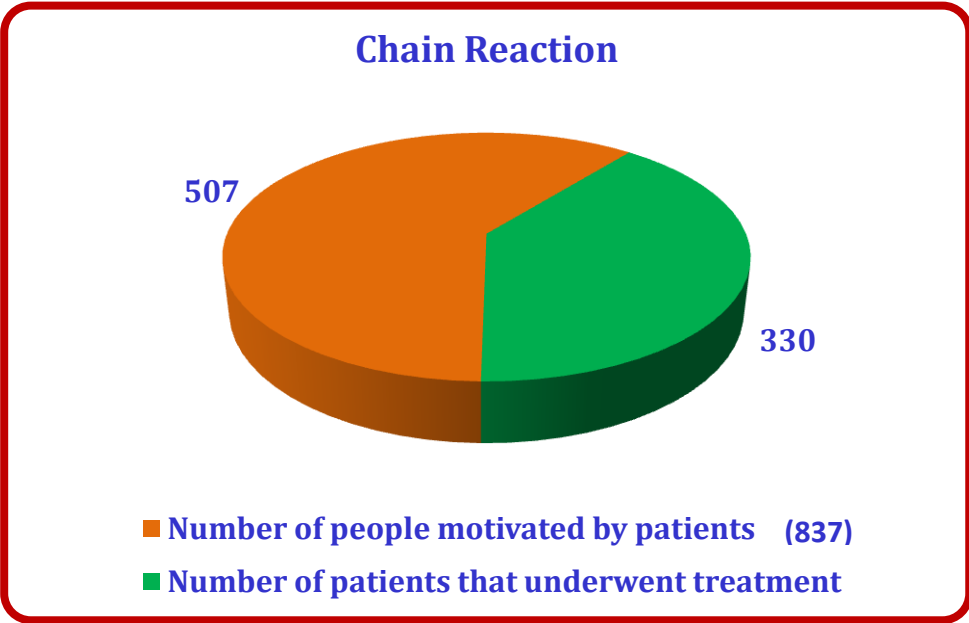
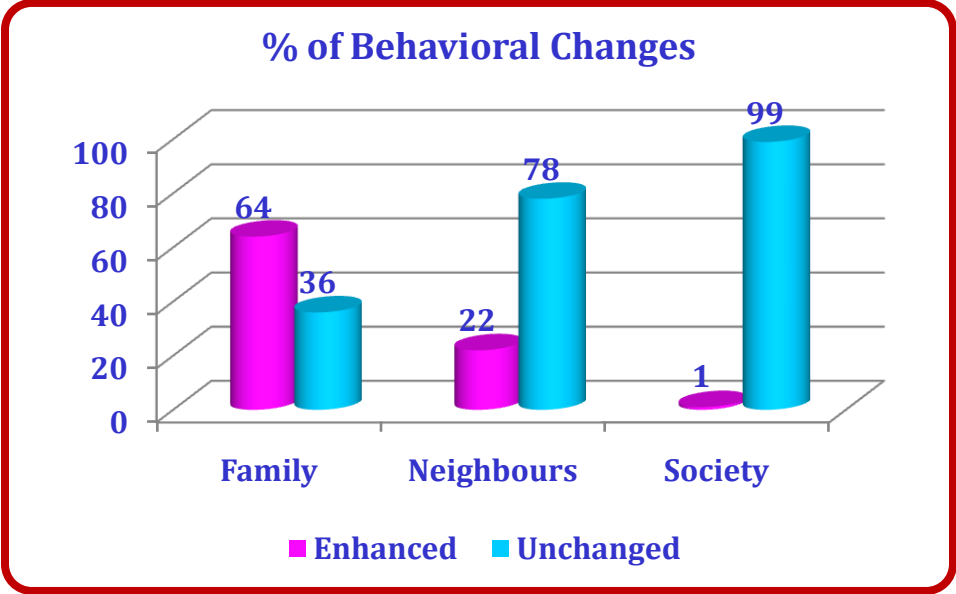
Life Style Changes



Personal Activity – Daily Routine activity.

Domestic Activity – Taking care of grandchildren, cooking etc.,

Professional Activity – Agricultural labour, farming.



Hospital Performance Report (April 12 to Sept.2012)

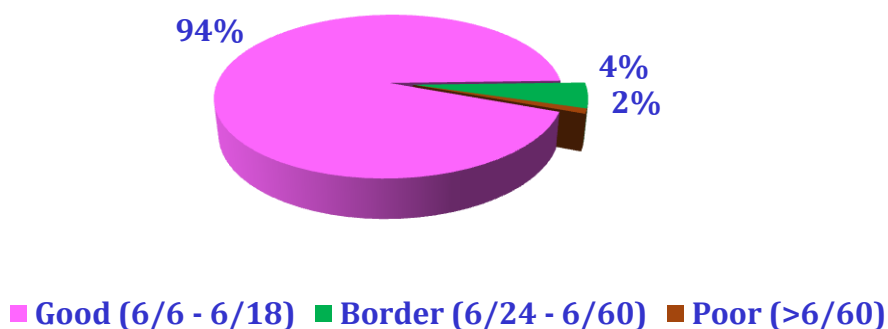
Partner Hospitals	Target for the year 2012 - 2013	April 12	May 12	June 12	July 12	August 12	September 12	Surgeries Performed (April to Sept. 2012)	%Achieved (April to Sept. 2012)
Sankara Eye Hospital PAMMAL	13,000	1,203	1,247	1,152	1,349	1,422	1,246	7,619	59

Surgery Performance Report

UNITS NAME (Target : 2012 - 13) (1,91,450)	PERIOD	GROUP	CATARACT							TOTAL CATARACT	GLAUCOMA	CORNEA TRANSPLANT	RETINAL	OCULOPLAST	DCR / DCT (DURT)	SQUINT	OTHERS	TOTAL (2012 - 13)
			IOL				ECCE	ICCE										
			S ICS IOL	PE IOL	ECCE IOL	TOTAL												
SANKARA EYE HOSPITAL PAMMAL (13,000)	CUM-TOT	ADULT	6,721	492	166	7,379	107	5	7,491	36	17	38	-	2	-	26	7,610	
		CHILD	4	-	-	4	-	-	4	-	-	4	-	-	-	1	9	

Visual Acuity Report

Visual Acuity Report (Reported by hospital)



List of Ocular complaint

S. No.:	Name	Gender	Age	Eye Opt	MRD. No.:	DOS	RV	SV	Ocular Complai nts	Gene ral Health	Address	Contact No.
20	Muniyammal	F	55	OD	208517	19/9/11	6/6	6/6	P	G	Bayanai Koll St, Allipookulam, Thiruvellore, TN	9976317217
24	Lakshmiyammal	F	56	OS	203745	25/7/11	6/6	6/6	P	G	Bajanaj Kol St. Sri Ram Kippam, Thiruellore, TN	9444572889 / 944508559
26	Nagabasanam	F	65	OD	203699	25/7/11	6/12	3/60	YP	G	Bajana Kol street, Uthukottai. Thiruvellore, TN.	9787977268

List of drop out

Pammal					
Sl.No:	MRD No:	Name	Village	Followup	Remarks
1	203323	Mrs.Babyammal	Sathiyavedu	completed , visited the camp on a later date and completed Review	-
2	205816	Mrs.Indarani	A.R.Kandigai	completed review	-
3	203322	Mrs.Vasantha	Sathiyavedu	completed review	-
4	118370	Mrs.Subbamma	Sathiyavedu	completed review	-
5	205815	Mrs.Subbamma	Knpetta	completed review	-
6	205813	Mr.Gopal	Gollawarikandigai	completed review	-
7	205822	Mrs.Chakkaramma	Kannavaram	completed review	-
8	205830	Mr.Kuppaiyah	Kolladam	completed review	-
9	205829	Mrs.Chellamma	Madhanamcolony	completed review	-
10	203317	Mrs.Jayamma	Nagalapuram	completed review	-
11	203318	Mrs.Kattamm	Nagalapuram	completed review	-
12	205833	Mr.Chengalraju	Varadhapalayam	completed review	-
13	204190	Mrs.Chellammal	uthukkottai	completed review	-
14	208516	Yesammalw/o Perumal	nadu veethi, Edur	Phone is not reachable	-
15	208895	Ragavam w/o andi	Pallapai	still not visited the camp , would visit the next camp	-
16	208902	Muniyamma w/o chellappa Reddy	Pudhucherry	visited the camp and completed	-
17	204186	Rukkammal w/o shanmugam	pondavakkam	completed review	-
18	203746	Venkatramaiah	pondavakkam	completed review	-
19	200809	munusamy w/o Rangaiah	Allipukulam	completed review	-
20	208898	Rajabather	valagapuram	completed review	-
21	208894	Malliga w/o dhakshanamoorty	Rallapadi	completed review	-
22	205820	Jayamma	AR kandigai	completed review	-

23	203214	Ramaiah	ayanambakkam	completed review	-
24	203932	Jayaram naidu	K.V.Puram	completed review	-
25	203944	Kamamma	M.V.Puram	completed review	-
26	203946	Manamma w/o govindhasamy	M.V.Puram	completed review	-
27	208512	Ansar bee	gummidipoondi	completed review	-
28	208917	Paridesi s/o Kuppaiah	Karani, tiruvallur	completed review	-
29	201466	Parvathi w/o Kuppareddy	Chennakarani, Uthukottai	completed review	-
30	213041	Shanmugam s/o munusamy	Chengarai,gummi dipoondi	completed review	-
31	213046	Laila w/o Somanadhan	Sangarai, gummidipoondi	completed review	-
32	213037	Chinnavenkatesan	Ananthery, uthukottai	completed review	-
33	208918	Mangamma	Ellamakandigai	completed review	-
34	205831	Krishnaiah	Ulavarsena	he has broken his leg and bedridden and he could not visit the camp	-
35	214832	Balaiah s/o munusamy	Kalamnaidupet, Madanambedu	number not reachable	-
36	214830	Ramanjee s/o Yoval	Kalamnaidupet, Madanambedu	number not reachable	-
37	215350	Mangamma w/o Kalaiah	Arundhathiwad, Aroor, M.Kothur	still not visited the camp , would visit the next camp	-
38	215355	Lakshiamma w/o Chengaiyah	Ramakrishnapura m, M.Kothur	my eyes are fine hence not visited the camp	-
39	149996	Laksmamma w/o Elumalai	Nagalapuram , chitoor	completed , SV: 6/18 PH 6/12 glass issued	-
40	210721	Saraojamma w/o Chinnasamy	Krishnapuram	completed , SV: 6/9 PH 6/9	-
41	214828	Elumalai s/o Narayanassamy	Nagalapuram, chitoor	completed , SV: 6/9 PH 6/6	-
42	214931	Govindhammal w/o Radhakrishnan	thumbakkam , uttukottai	completed , SV: 6/12 PH 6/9	-
43	187497	Subramanyam s/o Anjayelu	M.kothur	completed , SV: 6/18 PH 6/12	-
44	216629	Poongavanam s/o Muniyappa reddy	Obasamudram , Gunnidipoondi	SV 6/6	-
45	216646	Govindhan s/o Devanesan	Padhirivedu, gummidipoondi	GA completed , SV 6/12 PH 6/12	-

46	217092	Sadhasivam s/o Chengareddy	Alagiripetta, uthukottai	GA completed , SV 6/6	-
47	217094	yesammal w/o durai	Ambethkar Nagar, Uthukottai	GA completed, SV . 6/18 PH 6 /18	-
48	216683	Lakshmi w/o Chellappan	Sembedu, Thiruvallur	GA copmpleted , SV . 6/9 PH 6/6	-
49	204175	Rajammal w/o Rangappa Naidu	Ananthapuram, pichatur	completed the GA on a later day SV is 6/9 ph 6/9	-
50	219440	Ramalakshmi	Sathiyavedu	completed the on a later day his SV was 6/60	-
51	219439	Muniyamma w/o muthu	D V Agraharam , sathiyavedu	completed , sv is 6/24 ph 6/18	-
52	219813	Annammal w/o sivaprakasam	periya edapalayam, Thiruvallur	still not visited the camp. Sv is 6/18 ph 6/12	-
53	221892	Varadhaiah s/o Govindasamy	MGR Nagar, Malnellore		-
54	200807	Kattammal w/o Chinnapaiyan	Gummidipoondi	completed on a later date , SV is 6/6	-
55	133587	Rajamma w/o Govindareddy	Kottamitta , Sathiyavedu	GA completed on a later date, SV is PL	-
56	218682	Chellammal w/o Munnusamy	Kumara Naicken pettai, gummidipoondi	GA completed on a later date , SV is 6/6	-
57	193789	Bulaiah s/o Govindhan	Racharla , Varadhapalayam , chitoor	GA completed on a later date, SV is 6/18 PH 6/12	-
58	196562	Subramaniyam s/o Chellaiah	Varadhapalayam	Ga completed on a latrer date , SV is 6/12 PH 6/12	-
59	222744	Amayamma w/o Nallaiah	Varadhapalayam	Review completed on a later date , SV is 6/12 PH 6/12.	-
60	222745	Veeraiah s/o Nagaiah	Varadhapalayam	Review completed on a later date, SV is 6/18 PH 6/18	-
61	222742	Veerasamy s/o Ramesh	Varadhapalayam	Review completed on a later date, SV is 6/12 PH 6/12.	-
62	222750	Pedda Venkataiah s/o Ankaiah	durkastu, Varadhalapayem, Chitoor	Review completed on a later date, SV is 6/18 PH 6/18	-
63	198408	Maraiah s/o Peddamaraiah	Varadhapalayam	Review completed on a later date.SV is 6/6	-
64	196564	Bujamma w/o Lakshmaiah	Dharkastu, Vardhapalayam	Review completed on a later date, SV is 6/18 PH 6/ 18	-

Case studies

Case study –1 MRD NO : 123228

Mrs. Subbamma W/o Chandran aged 60 years from Kavakarai, Utthukottai. Her source of income is from making fresh flower garlands. Due to cataract her vision was low and she could not make good garlands, so the flower vendor avoided giving orders to her as she was not giving proper finishing to her work. She heard about the outreach camp of SEH, Pammal and participated at Utthukottai camp for operation. After surgery now her vision is improved and she is able to carry out her personal domestic activities and also continue to get order for garlands for the temple from the flower vendor and earns her livelihood. She express her gratitude to the hospital for providing her vision back.



Case study – 2 MRD No: 167582



Mr. Gunasekaran s/o Munusamy Mudaliyar aged 67 years from Poosani kuttai, Kundrathur. He was managing a small petty shop near the Govt. High school. Due to cataract his vision was very low it was CFCE, he could not manage the petty shop. He attended the outreach camp of SEH, Pammal at Kundrathur and got operated. Now his vision is improved to 6/12 and she is able to manage the Petty shop and earns his livelihood.

Thank you

Mission for Vision
partners in eye care



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